

E-Commerce Portal

CSAV provides a range of tools to help our customers optimize the cargo shipping process, designing simple and efficient solutions in response to our customers' requirements as well as to world-class quality standards.

Our customized platform and multiple communication channels (either through the Web or Customer Service) allow our customers to obtain real-time information on their cargo status, vessel schedules, port calls, and tracking of their containers.

CSAV E-Commerce Portal

CSAV designed our E-Commerce Portal to expedite and simplify customer requests for cargo transportation. Not only do customers have greater control of the export process by booking through our portal, but they will also save valuable time throughout the process. The portal allows our customers visibility to the information necessary to satisfy most cargo inquiries, without having to contact our Customer Service department.

Booking Requests

The CSAV E-Commerce portal can accept booking requests for our trade lane services 24/7, allowing our customers full control of their cargo from the moment they receive their booking confirmation. This tool also enables customers to instantly verify each of their orders and generate reports with relevant data for their Company's internal needs.



Key Benefits:

- Book cargo 24 hours a day, 365 days a year.
- Create new booking requests based on existing bookings.
- Access real-time information on vessel performance (cargo status, schedule and port calls).
- Provide access to different users designated by the customer.
- Track the progress of each booking request.
- Generate detailed reports.



Contact: Your CSAV Sales Account Manager or CSAV Customer Service Team for further details

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CSAV Ecommerce Portal

CSAV Portal provides customers an easy and fast way to send their shipping instructions, not just by having a complete control of processes, also by saving time thanks to have all the information available in the portal, it wouldn't be necessary to contact the agency every time you have a doubt regarding your shipment.

Shipping Instruction

For every booking confirmed by our company, CSAV Portal allows customers to send their shipping instructions any time of the day, any day of the week. Besides, through CSAV Portal, customers will have the chance to check the statuses of their Bills of Lading online, print copies and generate reports that can help in the work within their organizations.



Key Benefits:

- Send Shipping Instructions during 24 hours a day, the 365 days of the year.
- Create new requests from templates, which makes more efficient this process.
- Give access to different users, internal or external (custom agents) users.
- Follow the statuses of every request online.
- Generate reports by vessel, between dates, etc.
- Reduce mistakes, which avoid possible correction notes.



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电子商务门户

CSAV提供多种手段帮助顾客优化货运流程，并设计简便高效的解决方案以满足顾客的要求和世界水平的质量标准。我们拥有定制化的平台和多种沟通渠道（可通过网站也可通过客服人员），让我们的顾客能够获得有关货物状态、船期、靠港情况等实时信息，以及追踪集装箱的动态。

CSAV电子商务门户网站

CSAV门户网站提供给客户简便、迅捷的方式来提交补料，不仅自主控制，而且节省时间，因为所有相关信息都已存在网站里。再也不需要事无巨细都找代理了。

补料

只要订舱已确认，客户可以在任何日期、任何时刻通过CSAV门户网站提交补料。不仅如此，还可以在线查看提单状态和打印副本，还能生成报表帮助管理有关工作。



主要优势

- 一年365天，一天24小时均可提交补料
- 使用模版高效地创建新补料
- 赋予内部和外部用户（货代）不同的权限
- 在线追踪每一单的状态
- 按船、按日期等生成报表
- 较少错误，避免改单



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